

## CARE & MAINTENANCE

Clean with a soft cloth and warm soapy water as necessary - rinse and dry after cleaning. Under no circumstances should abrasive or acid based cleaning products be used. If the mixer tap requires servicing, please contact your plumber (preferably the one who installed it).

## WARRANTY

We provide the following warranty for products purchased in Australia or New Zealand from authorised Oliveri resellers for use in domestic residential (indoor) or commercial (indoor) installations (Products). Commercial installations include all non-residential installations including hotels, motels, gyms, clubs, factories, schools, hospitals, restaurants and aged care facilities. This warranty is in addition to our responsibility to customers under all other statutory and regulatory requirements. The applicable warranty period set out below (Warranty Period) starts at the original date of purchase.

PRODUCT	COMPONENT	DOMESTIC USE	COMMERCIAL USE
Venice Care Handle Kitchen Tapware	Finish (chrome) ACCH006	7 years replacement parts, 1 year labour	1 year replacement parts & labour
	Finish (Other) ACCH007	5 years replacement parts, 1 year labour	1 year replacement parts & labour

## WARRANTY STATEMENT

(a) Our Products come with guarantees that cannot be excluded under the Australian and New Zealand consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

(b) If during the applicable Warranty Period, a Product has a material defect which arose in the course of manufacture then, subject to the warranty conditions below being met, you may submit a warranty claim to us by email or calling our Customer Care Centre:

### Australia

Ph: 08 8348 6444 (select Service & Warranty option)  
Email: [warranty@oliveri.com.au](mailto:warranty@oliveri.com.au)

### New Zealand

Ph: 0800 440 606 (select Service & Warranty option)  
Email: [warranty@oliveri.co.nz](mailto:warranty@oliveri.co.nz)

If a warranty service call finds that the product does not have a genuine manufacturing fault, our Warranty Service Agent reserves the right to pass on any call-out fee to the householder. If we require you to return the Product, you must pay the expenses for such return.

## WARRANTY CONDITIONS

We will (at our cost) either repair or replace (at our option) the Product at an equivalent value of the product purchased if it is discovered that the Product contains a material defect which arose during manufacture. We will pay the expense for shipment of the repaired or replaced Product to you. The warranty set out in the Warranty Statement above (other than sections 1(a)) is subject to the following conditions, and accordingly will not apply if:

(a) The Product was not new as at the date of purchase or proof of purchase details (such as invoice, receipt or transaction record) are not provided.

(b) There is a failure to follow installation instructions, evidence cannot be provided that the Product was installed by a licensed plumber or the Product is used other than in accordance with product specifications. This includes operating conditions specific for temperature and pressure.

(c) Repair work is performed on the relevant Product by a person other than us, our authorised service agents or any plumber who has not received authorisation from us prior to proceeding with the work.

(d) Applicable statutes or regulations relating to public health are not observed and the Product must not have been damaged by misuse, accident or neglect.

(e) Standards or regulations governing sewerage, plumbing, water supply and gas applicable to the location of the particular plumbing installation are not observed. This includes (without limitation) the Australian Standards (AS/NZ 3500.1 Plumbing and Drainage Part 1: Water services) which specify that the main water supply pressure to any new home, extension or renovation must be limited to 500kPa. The recommended continuous operating pressure for tapware is between 150-500kPa.

(f) Harsh detergents or abrasive cleaners are used on any finishes of the Product.

(g) The damage is edge chipping, surface damage caused by wear and tear, cracking or discolouration due to the Product being subjected to high heat or damage caused by improper use.

(h) The Product must not contain excessive debris (in-line filters must be installed).

(i) The Product has discolouration, natural pitting, corrosion or rusting from 'hard' water and/or other environmental factors.

(j) Adequate access to products, fittings and fixtures to undertake extended warranty repairs is required. We will not be responsible for any consequential damage or costs where adequate access to product fittings and fixtures is not accessible.

(k) Hairline cracking appears around cut-outs during or after installation of the Product.

(l) The Product has been moved from original installations.

**Oliveri Solutions Pty Ltd** ABN 12 007 551 886 For more information or any questions about this warranty, contact us or visit our website.

### Australia

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P: 08 8 348 6444  
E: [sales@oliveri.com.au](mailto:sales@oliveri.com.au)  
[oliveri.com.au](http://oliveri.com.au)

### New Zealand

PO Box 4641 Christchurch 8140  
P: 0800 440 606  
E: [sales@oliveri.co.nz](mailto:sales@oliveri.co.nz)  
[oliveri.co.nz](http://oliveri.co.nz)

## Installation Guide

# Venice

## Care Handle for Swivel Mixer Suits 590 Series Kitchen Mixers

### ACCH006 (Chrome)



### ACCH007 (Matte Black)



## IMPORTANT

This product must be installed in accordance with these instructions.

Thoroughly inspect product, and if damaged, do not install but return to the place of purchase. Please leave these instructions with the end user.

### ACCH006 Care Handle (Chrome)

Compatible Venice Kitchen Mixer models:

VE590FCR Venice Chrome Swivel Mixer

VE590FCR-P Venice Chrome Pull Out Swivel Mixer

### ACCH007 Care Handle (Matte Black)

Compatible Venice Kitchen Mixer models:

VE590FMB Venice Matte Black Swivel Mixer

VE590FMB-P Venice Matte Black Pull Out Swivel Mixer

## GENERAL NOTES

The product is to only be cleaned with warm soapy water and a soft cloth. Under no circumstances should any abrasive, cream or acid based cleaning agents be used as these types of cleaners will damage the product finish.

## EXCHANGING PIN HANDLE

Remove product from packaging and check for damage. If the product is damaged do not install and return to store of purchase.

## DISASSEMBLY - REMOVE EXISTING HANDLE Refer Figure 1

Remove existing handle from the mixer using the following method:

1. Carefully pull off the grub screw cover cap (J).
2. Using the supplied 2.5 mm Allen key (D), loosen the grub screw (I) from inside the handle (H).
3. When the handle is loose, lift the handle vertically off the cartridge stem to remove.

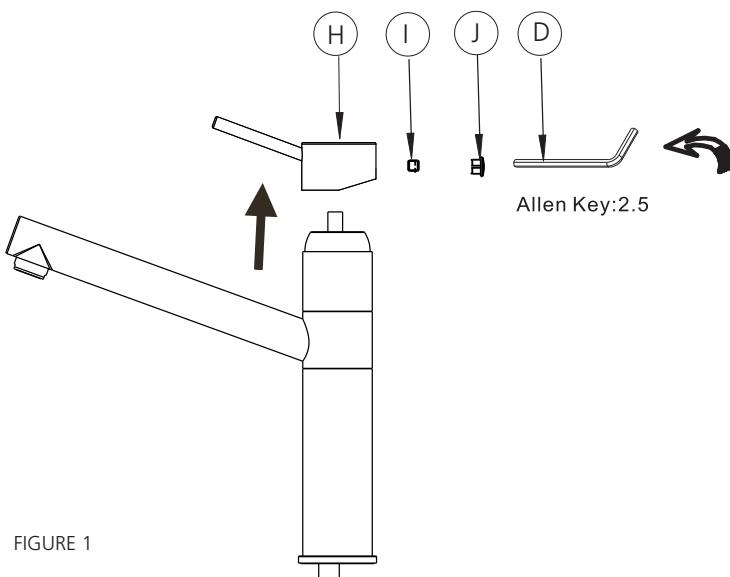
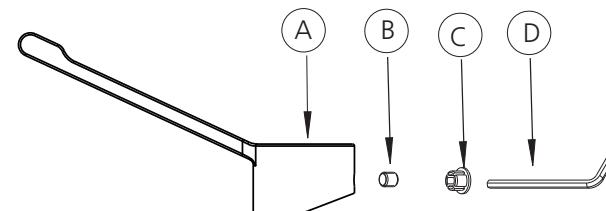


FIGURE 1



## PARTS LIST

No.	Description	Qty
A	Venice Care Handle	1
B	Grub Screw	1
C	Grub Screw Cover Cap	1
D	Allen Key 2.5 mm	1

## ASSEMBLY - INSTALL NEW CARE HANDLE Refer Figure 2

Attach care handle to the mixer using the following method:

1. Fit new handle (A) to mixer taking care to push handle down fully onto the cartridge stem.
2. Using the supplied 2.5 mm Allen key (D), tighten the grub screw (B) firmly to secure the handle.
3. Install grub screw cover (C) by pushing firmly into place.

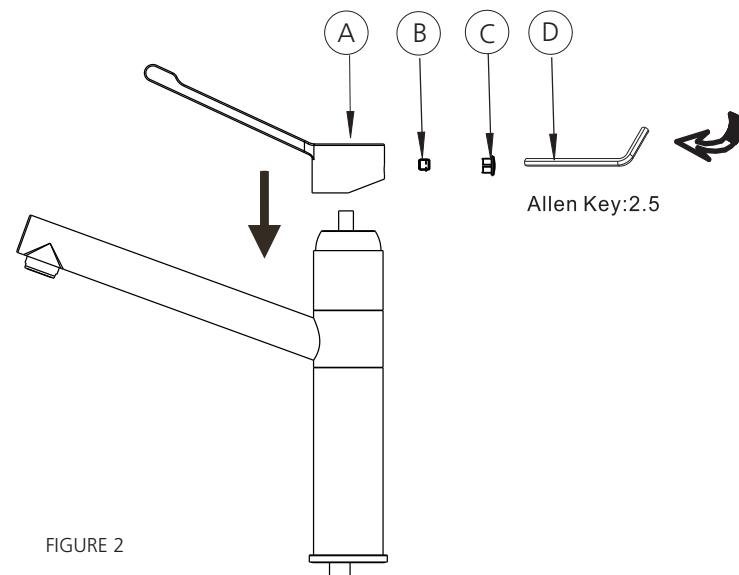


FIGURE 2